



Warranty conditions

1. KAN Group provides warranty under below conditions:
 - a. Compliance with the principles of design and construction of installation in accordance with the instructions and guidelines provided by KAN Group.
 - b. Execution of technical documentation by an entity who holds relevant permissions to design HVAC systems.
 - c. Execution of installation accordance to technical documentation by an entity who holds KAN certificate.
 - d. Exclusive use of genuine KAN elements and approved assembly tools to perform installation.
 - e. No damage to sealing elements is made during assembly of system.
2. In case of violation of any of the above mentioned conditions causes void of warranty granted by KAN Group
3. Investor or user of object is obliged to inform KAN Group in writing immediately after a failure and to take measures to limit the size of damage caused, by disabling or securing in other manners faulty installation. KAN Group is not liable for consequential damages resulting from failure to take effort to limit damages.
4. KAN Group after receiving notice of the failure delegate its representative to determine the causes of the accident and to document the type and size of the damage.
5. Defective components of the system, revealed during the warranty period will be replaced by KAN within 21 days from the date of written notice of failure.
6. KAN Group takes no liability for damages resulting from the interruption of use, immobilizing activity, decrease of the value, and for other consequential losses arising as well as lost profits.
7. Any kind of damages caused by mechanical or external factors like: pipes drilling, installation freezing, assembly faults and other errors are not covered under warranty.
8. In case of object sale, warranty rights are transferred to the buyer until warranty period.
9. The entity performing the installation (assembly) is responsible for proper installation and operation of the system. KAN responsibility in this area is excluded.
10. Warranty is valid only if it is completed and signed by KAN Group Regional Manager and / or Sales Representative.
11. The condition of warranty service is documenting the purchase of System KAN-therm elements at KAN Group company or at KAN trade Partner.



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